

OCTOBER 2023

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.10.2023	0.13	99.88	99.5
02.10.2023	0.17	99.97	99.5
03.10.2023	0.18	99.98	99.5
04.10.2023	0.17	99.98	99.5
05.10.2023	0.16	99.95	99.5
06.10.2023	0.08	99.97	99.5
07.10.2023	0.44	99.12	99.5
08.10.2023	0.67	99.67	99.5
09.10.2023	0.18	99.98	99.5
10.10.2023	0.18	99.77	99.5
11.10.2023	0.57	99.84	99.5
12.10.2023	0.19	99.97	99.5
13.10.2023	0.19	99.74	99.5
14.10.2023	0.08	99.98	99.5
15.10.2023	0.14	96.12	99.5
16.10.2023	0.08	99.98	99.5
17.10.2023	0.21	98.62	99.5
18.10.2023	0.16	99.95	99.5
19.10.2023	0.09	99.96	99.5
20.10.2023	0.18	99.95	99.5
21.10.2023	0.14	98.17	99.5
22.10.2023	0.13	99.95	99.5
23.10.2023	0.46	99.98	99.5
24.10.2023	0.45	99.94	99.5
25.10.2023	0.16	99.96	99.5
26.10.2023	0.16	99.25	99.5
27.10.2023	0.16	99.96	99.5
28.10.2023	0.07	99.98	99.5
29.10.2023	0.14	92.35	99.5
30.10.2023	0.24	98.40	99.5
31.10.2023	0.17	99.69	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.10.2023	0.21	99.73	99.5
02.10.2023	0.24	99.90	99.5
03.10.2023	0.23	99.83	99.5
04.10.2023	0.23	99.87	99.5
05.10.2023	0.23	99.90	99.5
06.10.2023	0.18	99.85	99.5
07.10.2023	0.21	99.34	99.5
08.10.2023	2.14	99.30	99.5
09.10.2023	0.24	99.88	99.5
10.10.2023	0.26	99.39	99.5
11.10.2023	0.63	99.81	99.5
12.10.2023	0.31	99.91	99.5
13.10.2023	0.28	98.90	99.5
14.10.2023	0.16	99.83	99.5
15.10.2023	0.26	95.83	99.5
16.10.2023	0.19	99.82	99.5
17.10.2023	0.40	98.68	99.5
18.10.2023	0.22	99.82	99.5
19.10.2023	0.22	99.60	99.5
20.10.2023	0.24	99.69	99.5
21.10.2023	0.24	97.98	99.5
22.10.2023	0.21	99.77	99.5
23.10.2023	0.60	99.49	99.5
24.10.2023	0.59	99.70	99.5
25.10.2023	0.22	99.60	99.5
26.10.2023	0.20	98.32	99.5
27.10.2023	0.22	99.86	99.5
28.10.2023	0.16	99.00	99.5
29.10.2023	0.37	91.89	99.5
30.10.2023	0.34	99.09	99.5
31.10.2023	0.23	98.71	99.5

NOVEMBER 2023

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.11.2023	0.17	99.79	99.5
02.11.2023	0.17	99.82	99.5
03.11.2023	0.17	99.97	99.5
04.11.2023	0.39	99.98	99.5
05.11.2023	0.14	99.99	99.5
06.11.2023	0.17	99.98	99.5
07.11.2023	0.18	99.73	99.5
08.11.2023	0.16	99.97	99.5
09.11.2023	0.16	99.95	99.5
10.11.2023	0.43	99.97	99.5
11.11.2023	0.49	99.98	99.5
12.11.2023	0.37	99.99	99.5
13.11.2023	0.65	99.99	99.5
14.11.2023	0.16	99.95	99.5
15.11.2023	0.17	99.96	99.5
16.11.2023	0.39	99.85	99.5
17.11.2023	0.12	99.94	99.5
18.11.2023	0.14	99.96	99.5
19.11.2023	0.13	99.99	99.5
20.11.2023	0.09	99.99	99.5
21.11.2023	0.65	99.86	99.5
22.11.2023	0.16	99.67	99.5
23.11.2023	0.16	99.95	99.5
24.11.2023	0.16	99.98	99.5
25.11.2023	0.14	99.97	99.5
26.11.2023	0.51	99.29	99.5
27.11.2023	0.16	99.98	99.5
28.11.2023	0.20	98.40	99.5
29.11.2023	0.09	98.90	99.5
30.11.2023	0.17	99.96	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.11.2023	0.26	99.74	99.5
02.11.2023	0.23	99.90	99.5
03.11.2023	0.23	99.69	99.5
04.11.2023	0.56	99.80	99.5
05.11.2023	0.21	99.73	99.5
06.11.2023	0.22	99.93	99.5
07.11.2023	0.42	99.13	99.5
08.11.2023	0.23	99.79	99.5
09.11.2023	0.23	99.86	99.5
10.11.2023	0.67	99.87	99.5
11.11.2023	0.70	99.80	99.5
12.11.2023	0.60	99.86	99.5
13.11.2023	0.77	99.83	99.5
14.11.2023	0.23	99.56	99.5
15.11.2023	1.02	99.80	99.5
16.11.2023	1.03	99.80	99.5
17.11.2023	0.21	99.77	99.5
18.11.2023	0.22	99.76	99.5
19.11.2023	0.21	99.81	99.5
20.11.2023	0.17	99.93	99.5
21.11.2023	2.36	99.64	99.5
22.11.2023	0.20	99.83	99.5
23.11.2023	0.21	99.70	99.5
24.11.2023	0.23	99.79	99.5
25.11.2023	0.21	99.80	99.5
26.11.2023	0.63	99.58	99.5
27.11.2023	0.22	99.89	99.5
28.11.2023	0.51	99.04	99.5
29.11.2023	0.14	98.15	99.5
30.11.2023	0.19	99.81	99.5

DECEMBER 2023

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.12.2023	0.16	99.93	99.5
02.12.2023	0.14	99.98	99.5
03.12.2023	0.14	99.57	99.5
04.12.2023	0.18	99.99	99.5
05.12.2023	0.17	99.97	99.5
06.12.2023	0.17	99.95	99.5
07.12.2023	0.09	99.96	99.5
08.12.2023	0.18	99.96	99.5
09.12.2023	0.15	99.98	99.5
10.12.2023	0.15	99.99	99.5
11.12.2023	0.24	99.91	99.5
12.12.2023	0.20	99.95	99.5
13.12.2023	0.18	99.94	99.5
14.12.2023	0.09	99.98	99.5
15.12.2023	0.19	99.98	99.5
16.12.2023	0.08	99.98	99.5
17.12.2023	0.15	99.99	99.5
18.12.2023	0.18	99.99	99.5
19.12.2023	0.17	99.98	99.5
20.12.2023	0.17	99.94	99.5
21.12.2023	0.17	99.97	99.5
22.12.2023	0.16	99.97	99.5
23.12.2023	0.14	99.98	99.5
24.12.2023	0.13	99.99	99.5
25.12.2023	0.13	99.99	99.5
26.12.2023	0.14	99.99	99.5
27.12.2023	0.16	99.98	99.5
28.12.2023	0.16	99.97	99.5
29.12.2023	0.17	99.97	99.5
30.12.2023	0.15	99.97	99.5
31.12.2023	0.14	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.12.2023	0.19	99.68	99.5
02.12.2023	0.18	99.71	99.5
03.12.2023	0.19	99.61	99.5
04.12.2023	0.22	99.86	99.5
05.12.2023	0.20	99.80	99.5
06.12.2023	0.20	99.72	99.5
07.12.2023	0.13	99.85	99.5
08.12.2023	0.20	99.94	99.5
09.12.2023	0.19	99.54	99.5
10.12.2023	0.18	99.82	99.5
11.12.2023	0.25	99.35	99.5
12.12.2023	0.23	99.79	99.5
13.12.2023	0.20	99.77	99.5
14.12.2023	0.14	99.66	99.5
15.12.2023	0.22	99.64	99.5
16.12.2023	0.12	99.79	99.5
17.12.2023	0.19	99.76	99.5
18.12.2023	0.20	99.81	99.5
19.12.2023	0.20	99.70	99.5
20.12.2023	0.20	99.84	99.5
21.12.2023	0.20	99.84	99.5
22.12.2023	0.20	99.87	99.5
23.12.2023	0.19	99.70	99.5
24.12.2023	0.19	99.82	99.5
25.12.2023	0.18	99.85	99.5
26.12.2023	0.18	99.75	99.5
27.12.2023	0.19	99.88	99.5
28.12.2023	0.19	99.68	99.5
29.12.2023	0.20	99.84	99.5
30.12.2023	0.19	99.68	99.5
31.12.2023	0.17	99.74	99.5