

## APRIL 2020

| Personal Internet Banking (PIB) |        |               |              |
|---------------------------------|--------|---------------|--------------|
| Date                            | Value  | Response Time | Agreed Value |
| 01.04.2020                      | 100.00 | 0.21          | 99.7         |
| 02.04.2020                      | 100.00 | 0.21          | 99.7         |
| 03.04.2020                      | 100.00 | 0.20          | 99.7         |
| 04.04.2020                      | 100.00 | 0.18          | 99.7         |
| 05.04.2020                      | 100.00 | 0.18          | 99.7         |
| 06.04.2020                      | 100.00 | 0.20          | 99.7         |
| 07.04.2020                      | 100.00 | 0.20          | 99.7         |
| 08.04.2020                      | 100.00 | 0.19          | 99.7         |
| 09.04.2020                      | 100.00 | 0.18          | 99.7         |
| 10.04.2020                      | 100.00 | 0.18          | 99.7         |
| 11.04.2020                      | 100.00 | 0.18          | 99.7         |
| 12.04.2020                      | 100.00 | 0.18          | 99.7         |
| 13.04.2020                      | 100.00 | 0.18          | 99.7         |
| 14.04.2020                      | 76.93  | 0.38          | 99.7         |
| 15.04.2020                      | 99.07  | 0.22          | 99.7         |
| 16.04.2020                      | 99.68  | 0.20          | 99.7         |
| 17.04.2020                      | 100.00 | 0.20          | 99.7         |
| 18.04.2020                      | 100.00 | 0.18          | 99.7         |
| 19.04.2020                      | 99.24  | 0.18          | 99.7         |
| 20.04.2020                      | 100.00 | 0.20          | 99.7         |
| 21.04.2020                      | 97.95  | 0.20          | 99.7         |
| 22.04.2020                      | 100.00 | 0.19          | 99.7         |
| 23.04.2020                      | 99.13  | 0.20          | 99.7         |
| 24.04.2020                      | 100.00 | 0.20          | 99.7         |
| 25.04.2020                      | 100.00 | 0.18          | 99.7         |
| 26.04.2020                      | 100.00 | 0.18          | 99.7         |
| 27.04.2020                      | 100.00 | 0.21          | 99.7         |
| 28.04.2020                      | 100.00 | 0.21          | 99.7         |
| 29.04.2020                      | 100.00 | 0.21          | 99.7         |
| 30.04.2020                      | 100.00 | 0.21          | 99.7         |

| PSD2-API   |       |               |              |
|------------|-------|---------------|--------------|
| Date       | Value | Response Time | Agreed Value |
| 01.04.2020 | 99.79 | 0.27          | 99.7         |
| 02.04.2020 | 99.76 | 0.28          | 99.7         |
| 03.04.2020 | 99.76 | 0.27          | 99.7         |
| 04.04.2020 | 99.87 | 0.26          | 99.7         |
| 05.04.2020 | 99.85 | 0.26          | 99.7         |
| 06.04.2020 | 99.75 | 0.27          | 99.7         |
| 07.04.2020 | 99.76 | 0.26          | 99.7         |
| 08.04.2020 | 99.79 | 0.26          | 99.7         |
| 09.04.2020 | 99.85 | 0.27          | 99.7         |
| 10.04.2020 | 99.86 | 0.26          | 99.7         |
| 11.04.2020 | 99.88 | 0.26          | 99.7         |
| 12.04.2020 | 99.90 | 0.27          | 99.7         |
| 13.04.2020 | 99.84 | 0.26          | 99.7         |
| 14.04.2020 | 99.77 | ----          | 99.7         |
| 15.04.2020 | 99.82 | 0.30          | 99.7         |
| 16.04.2020 | 99.83 | 0.27          | 99.7         |
| 17.04.2020 | 99.81 | 0.26          | 99.7         |
| 18.04.2020 | 99.84 | 0.26          | 99.7         |
| 19.04.2020 | 99.89 | 0.27          | 99.7         |
| 20.04.2020 | 99.93 | 0.27          | 99.7         |
| 21.04.2020 | 98.50 | 0.38          | 99.7         |
| 22.04.2020 | 99.98 | 0.26          | 99.7         |
| 23.04.2020 | 99.87 | 0.30          | 99.7         |
| 24.04.2020 | 99.96 | 0.29          | 99.7         |
| 25.04.2020 | 99.98 | 0.30          | 99.7         |
| 26.04.2020 | 99.99 | 0.31          | 99.7         |
| 27.04.2020 | 99.98 | 0.31          | 99.7         |
| 28.04.2020 | 99.96 | 0.30          | 99.7         |
| 29.04.2020 | 99.89 | 0.31          | 99.7         |
| 30.04.2020 | 99.96 | 0.30          | 99.7         |

## MAY 2020

| Personal Internet Banking (PIB) |        |               |              |
|---------------------------------|--------|---------------|--------------|
| Date                            | Value  | Response Time | Agreed Value |
| 01.05.2020                      | 99.88  | 0.19          | 99.7         |
| 02.05.2020                      | 99.91  | 0.19          | 99.7         |
| 03.05.2020                      | 99.87  | 0.19          | 99.7         |
| 04.05.2020                      | 99.84  | 0.22          | 99.7         |
| 05.05.2020                      | 99.84  | 0.21          | 99.7         |
| 06.05.2020                      | 99.69  | 0.20          | 99.7         |
| 07.05.2020                      | 99.79  | 0.20          | 99.7         |
| 08.05.2020                      | 99.83  | 0.20          | 99.7         |
| 09.05.2020                      | 99.90  | 0.18          | 99.7         |
| 10.05.2020                      | 100.00 | 0.18          | 99.7         |
| 11.05.2020                      | 78.37  | 0.30          | 99.7         |
| 12.05.2020                      | 99.48  | 0.21          | 99.7         |
| 13.05.2020                      | 98.04  | 0.20          | 99.7         |
| 14.05.2020                      | 99.86  | 0.20          | 99.7         |
| 15.05.2020                      | 99.54  | 0.21          | 99.7         |
| 16.05.2020                      | 99.77  | 0.19          | 99.7         |
| 17.05.2020                      | 99.89  | 0.18          | 99.7         |
| 18.05.2020                      | 99.70  | 0.20          | 99.7         |
| 19.05.2020                      | 99.90  | 0.20          | 99.7         |
| 20.05.2020                      | 99.51  | 0.20          | 99.7         |
| 21.05.2020                      | 99.86  | 0.18          | 99.7         |
| 22.05.2020                      | 99.80  | 0.20          | 99.7         |
| 23.05.2020                      | 99.91  | 0.18          | 99.7         |
| 24.05.2020                      | 100.00 | 0.18          | 99.7         |
| 25.05.2020                      | 99.87  | 0.25          | 99.7         |
| 26.05.2020                      | 99.89  | 0.23          | 99.7         |
| 27.05.2020                      | 99.67  | 0.21          | 99.7         |
| 28.05.2020                      | 99.74  | 0.20          | 99.7         |
| 29.05.2020                      | 99.91  | 0.20          | 99.7         |
| 30.05.2020                      | 99.94  | 0.18          | 99.7         |
| 31.05.2020                      | 99.87  | 0.18          | 99.7         |

| PSD2-API   |        |               |              |
|------------|--------|---------------|--------------|
| Date       | Value  | Response Time | Agreed Value |
| 01.05.2020 | 99.97  | 0.29          | 99.7         |
| 02.05.2020 | 99.97  | 0.29          | 99.7         |
| 03.05.2020 | 99.98  | 0.31          | 99.7         |
| 04.05.2020 | 99.98  | 0.31          | 99.7         |
| 05.05.2020 | 99.98  | 0.30          | 99.7         |
| 06.05.2020 | 99.97  | 0.30          | 99.7         |
| 07.05.2020 | 99.98  | 0.30          | 99.7         |
| 08.05.2020 | 99.87  | 0.29          | 99.7         |
| 09.05.2020 | 99.99  | 0.28          | 99.7         |
| 10.05.2020 | 99.98  | 0.25          | 99.7         |
| 11.05.2020 | 99.67  | ----          | 99.7         |
| 12.05.2020 | 99.97  | 0.32          | 99.7         |
| 13.05.2020 | 99.95  | 0.30          | 99.7         |
| 14.05.2020 | 99.98  | 0.30          | 99.7         |
| 15.05.2020 | 99.93  | 0.34          | 99.7         |
| 16.05.2020 | 99.96  | 0.27          | 99.7         |
| 17.05.2020 | 99.98  | 0.34          | 99.7         |
| 18.05.2020 | 99.97  | 0.29          | 99.7         |
| 19.05.2020 | 99.98  | 0.29          | 99.7         |
| 20.05.2020 | 99.98  | 0.28          | 99.7         |
| 21.05.2020 | 99.99  | 0.29          | 99.7         |
| 22.05.2020 | 99.97  | 0.28          | 99.7         |
| 23.05.2020 | 99.99  | 0.28          | 99.7         |
| 24.05.2020 | 99.99  | 0.28          | 99.7         |
| 25.05.2020 | 99.94  | 0.31          | 99.7         |
| 26.05.2020 | 99.94  | 0.29          | 99.7         |
| 27.05.2020 | 99.97  | 0.29          | 99.7         |
| 28.05.2020 | 99.99  | 0.30          | 99.7         |
| 29.05.2020 | 99.97  | 0.28          | 99.7         |
| 30.05.2020 | 100.00 | 0.28          | 99.7         |
| 31.05.2020 | 99.99  | 0.28          | 99.7         |

## JUNE 2020

| Personal Internet Banking (PIB) |        |               |              |
|---------------------------------|--------|---------------|--------------|
| Date                            | Value  | Response Time | Agreed Value |
| 01.06.2020                      | 99.89  | 0.19          | 99.7         |
| 02.06.2020                      | 99.89  | 0.22          | 99.7         |
| 03.06.2020                      | 99.89  | 0.20          | 99.7         |
| 04.06.2020                      | 93.87  | 0.21          | 99.7         |
| 05.06.2020                      | 99.87  | 0.20          | 99.7         |
| 06.06.2020                      | 99.91  | 0.18          | 99.7         |
| 07.06.2020                      | 98.77  | 0.18          | 99.7         |
| 08.06.2020                      | 88.54  | 0.21          | 99.7         |
| 09.06.2020                      | 95.52  | 0.21          | 99.7         |
| 10.06.2020                      | 99.84  | 0.21          | 99.7         |
| 11.06.2020                      | 92.85  | 0.23          | 99.7         |
| 12.06.2020                      | 92.01  | 0.24          | 99.7         |
| 13.06.2020                      | 99.90  | 0.18          | 99.7         |
| 14.06.2020                      | 99.84  | 0.18          | 99.7         |
| 15.06.2020                      | 99.79  | 0.22          | 99.7         |
| 16.06.2020                      | 99.88  | 0.21          | 99.7         |
| 17.06.2020                      | 99.82  | 0.19          | 99.7         |
| 18.06.2020                      | 99.89  | 0.20          | 99.7         |
| 19.06.2020                      | 99.89  | 0.19          | 99.7         |
| 20.06.2020                      | 99.92  | 0.18          | 99.7         |
| 21.06.2020                      | 99.99  | 0.17          | 99.7         |
| 22.06.2020                      | 99.79  | 0.19          | 99.7         |
| 23.06.2020                      | 99.70  | 0.19          | 99.7         |
| 24.06.2020                      | 99.90  | 0.19          | 99.7         |
| 25.06.2020                      | 100.00 | 0.19          | 99.7         |
| 26.06.2020                      | 99.88  | 0.19          | 99.7         |
| 27.06.2020                      | 99.93  | 0.17          | 99.7         |
| 28.06.2020                      | 99.92  | 0.18          | 99.7         |
| 29.06.2020                      | 99.91  | 0.19          | 99.7         |
| 30.06.2020                      | 99.91  | 0.20          | 99.7         |

| PSD2-API   |       |               |              |
|------------|-------|---------------|--------------|
| Date       | Value | Response Time | Agreed Value |
| 01.06.2020 | 99.98 | 0.28          | 99.7         |
| 02.06.2020 | 99.99 | 0.29          | 99.7         |
| 03.06.2020 | 99.96 | 0.30          | 99.7         |
| 04.06.2020 | 99.98 | 0.34          | 99.7         |
| 05.06.2020 | 99.98 | 0.42          | 99.7         |
| 06.06.2020 | 99.98 | 0.32          | 99.7         |
| 07.06.2020 | 99.99 | 0.35          | 99.7         |
| 08.06.2020 | 99.80 | 0.37          | 99.7         |
| 09.06.2020 | 99.81 | 0.37          | 99.7         |
| 10.06.2020 | 99.97 | 0.35          | 99.7         |
| 11.06.2020 | 99.83 | 0.52          | 99.7         |
| 12.06.2020 | 99.95 | 0.55          | 99.7         |
| 13.06.2020 | 99.98 | 0.34          | 99.7         |
| 14.06.2020 | 99.97 | 0.33          | 99.7         |
| 15.06.2020 | 99.82 | 0.39          | 99.7         |
| 16.06.2020 | 99.95 | 0.36          | 99.7         |
| 17.06.2020 | 99.97 | 0.36          | 99.7         |
| 18.06.2020 | 99.97 | 0.36          | 99.7         |
| 19.06.2020 | 99.95 | 0.36          | 99.7         |
| 20.06.2020 | 99.98 | 0.32          | 99.7         |
| 21.06.2020 | ----  | ----          | ----         |
| 22.06.2020 | 99.98 | 0.33          | 99.7         |
| 23.06.2020 | 99.98 | 0.34          | 99.7         |
| 24.06.2020 | 99.98 | 0.34          | 99.7         |
| 25.06.2020 | ----  | ----          | ----         |
| 26.06.2020 | 99.98 | 0.33          | 99.7         |
| 27.06.2020 | 99.99 | 0.32          | 99.7         |
| 28.06.2020 | 99.97 | 0.35          | 99.7         |
| 29.06.2020 | 99.99 | 0.33          | 99.7         |
| 30.06.2020 | 99.98 | 0.32          | 99.7         |